

# Service Requester Maintenance

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How to make adjustments to your company's profile on the LINK<sup>®</sup> System

# Service Requester Maintenance

## Step 1

Visit <https://link.enbridge.com> and login via “Existing User Login”

The screenshot displays the LINK System Customer Interface website. At the top, there is a navigation bar with the LINK System logo, the text "Customer Interface", and links for "LINK® Learning", "Training", "Tutorials", and "Contact Us". The ENBRIDGE logo is also present in the top right. Below the navigation bar is a green header with "Customer Activities (Login)" and "Informational Postings". A date indicator shows "7/22/2024".

A dropdown menu is open under "Customer Activities (Login)", listing the following options:

- Existing User Login
- New User (No Link Id)
- Reset or Change your Password
- LINK® System Security Tutorials

The "Existing User Login" option is highlighted with an orange box. Below the dropdown, there is a "Support" section with contact information: "1-800-827-LINK (5465), 713-989-...". Additional text states: "Additional online support can be found on the tutorial page. For after hours business support, please contact Volume Management at 713-627-5059."

Below the support section is a "LINK® System Security" section with a bulleted list:

- LINK Multifactor Authentication
- Reset or Change your Password
- Existing User
- New User (No LINK® Id)
- LINK® System Security Tutorials

The "Existing User" option in this list is also highlighted with an orange box.

Below the security section is a "Critical Notices" section listing several projects with dates and links to attachments:

- Algonquin Gas Transmission, LLC  
07/01/2024- testing another attachment
- Bobcat Gas Storage  
07/01/2024- testing another attachment
- Brazoria Interconnector Gas Pipeline  
07/01/2024- testing another attachment
- Big Sandy Pipeline, LLC  
07/01/2024- testing another attachment

On the right side of the page, there is a "Weather" section featuring a map of the United States with weather data. Below the map is a "Training" section with the text: "Enbridge offers group training at different locations throughout the year as well as periodic webinars. Explore our LINK® Training site." At the bottom, there is a "Public Information" section.

# Service Requester Maintenance

## Step 2

Under the menu tree: **Service Requester Maintenance**

The screenshot displays the LINK System Customer Interface. At the top, the header includes the text "LINK System Customer Interface" and navigation links for "LINK Learning", "Training", "Tutorials", "Contact Us", and "Logout". The ENBRIDGE logo is positioned on the right side of the header. Below the header, a green navigation bar contains a home icon, a lock icon, and the user's login information: "Login: TSTGORDON01". The date and time are shown as "7/23/2024" and "2:50:34 PM CDT".

A dark blue sidebar menu is open on the left, listing various system access options. The "Service Requester Maintenance" option is highlighted with a yellow border. Other menu items include "User Security", "Affiliation", "Agency", "Agency List", "Agency Detail", "Proposed Agency List", "Proposed Agency Detail", "EDI", "LINK Training", "Reports", and "Local Admin Maintenance".

The main content area is divided into several sections:

- Customer Support:** Provides contact information for support, including the phone number 1-800-827-LINK (5465), 713-989-... and the LINK Help Desk. It also mentions additional online support and after-hours business support contact at 713-627-5059.
- LINK System Security:** Includes links for "Change your Password" and "LINK Security Tutorials".
- Critical Notices:** Lists several notices, such as "Transmission, LLC" dated "07/01/2024", "Bobcat Gas Storage" dated "07/01/2024", and "Brazoria Interconnector Gas Pipeline".
- Weather:** Features a map of the United States with a temperature scale and the text "Current Temperature [F] 118.73 As of 7/23/24".
- Training:** States that "Enbridge offers group training at different locations throughout the year as well as periodic webinars. Explore our LINK Training site."

# Service Requester Maintenance

## Step 3

Enter the name of your company in the data field “Svc Req Entity Name”

- Double click into the text box to reveal a lookup tool to find the specific name of your company. Click on the appropriate row item and hit the “Select” button

The screenshot displays the LINK System Customer Interface. The main window is titled "Service Requester Maintenance" and shows a form for entering service requester information. The "Svc Req Entity Name" field is highlighted with an orange box. A "Service Requester Lookup" dialog box is open, showing a search form and a table of results. The "Svc Req Name" field in the dialog is set to "OFRAC GAS C". The table below shows a single result for "OFRAC GAS COMPANY". The "Select" button in the dialog is highlighted with an orange box.

**Service Requester Lookup**

Svc Req Name: OFRAC GAS C      Svc Req Entity Name:       Svc Req No:   
Svc Req Pty Cd:       Svc Req Status:       D-U-N-S® No:   
D-U-N-S Status:

Svc Req Name	Svc Req Entity Name	Svc Req No	Svc Req Pty Cd	Svc Req Status	Svc Req Full Name
OFRAC GAS C	OFRAC GAS COMPANY	1000029796	T61578	ACTIVE	OFRAC GAS COMPANY

Search    **Select**    Cancel

# Service Requester Maintenance



## Step 4

Click on the desired tab to view information relevant to your company. To change any information, click the “Edit” button in the top right. Be sure to hit the “Submit” button to save any changes.

**LINK System Customer Interface**

Internal Access Request | LINK Learning | Training | Tutorials | Contact Us | Logout

SystemTest Build: 8.72.01 | Login: GORDONE1 | Service Requester Maintenance | 7/25/2024 | 7:50:57 AM CDT

Clear | New | **Edit** | Submit

\*Svc Req Entity Name: OFRAC GAS COMPANY | Svc Req No: 1000029796 | Eff From Date: 06/09/2023  
Svc Req Setup: ALL BUSINESS PURPOSES | Svc Req Pty Cd: T61578 | Eff To Date: 01/01/2200  
Svc Req Name: OFRAC GAS C | Svc Req Status: ACTIVE

General Info | Details | Contacts | Addresses | Contact Uses | Organizational Info | System Agreement | Error List | Local Admin | System Access | Attachments | Approvals

**INTRODUCTION:**  
In the LINK system, one of the first activities which must be performed is the setup of company information. In the natural gas business, companies are called service requesters, so you'll see that term instead of the word "company." Once a service requester has been set up, other activities related to the use of the service requester can then be addressed, such as the setup of users, contracts, meters (locations), and contacts. The term "Contacts" refers to people who work for a company who can be contacted about specific issues, such as nominations, confirmations, billing, etc. To setup a company in the LINK system, see the "Creating a New Service Requester" section below.

# Details

- Users can update their D-U-N-S® Number, service requester type and their FERC CID Number.

**LINK System Customer Interface** LINK Learning Training Tutorials Contact Us Logout

SystemTest Build: 8.72.01 Login: TSTGORDON01 Service Requester Maintenance 7/25/2024 8:02:25 AM CDT

*Svc Req Entity Name: OFRAC GAS COMPANY	Svc Req No: 1000029796	Eff From Date: 06/09/2023
Svc Req Setup: ALL BUSINESS PURPOSES	Svc Req Pty Cd: T61578	Eff To Date: 01/01/2200
Svc Req Name: OFRAC GAS C	Svc Req Status: ACTIVE	

Svc Req Full Name: OFRAC GAS COMPANY

D-U-N-S® No: 123456789	<input type="button" value="D&amp;B Website"/>
Svc Req Type: PRODUCER	
FERC CID No:	
Private/Public type: PUBLIC	

# Contacts

- Users can create new contacts, edit existing contacts or view contact information.
- A contact can be assigned as the “General Use” contact for all communications by flipping the ‘Y/N’ switch while creating/editing a contact.

LINK System Customer Interface

LINK Learning Training Tutorials Contact Us Logout ENBRIDGE

SystemTest Build: 8.72.01 Login: TSTGORDON01 Service Requester Maintenance 7/25/2024 8:11:42 AM CDT

\*Svc Req Entity Name: OFRAC GAS COMPANY Svc Req No: 1000029796 Eff From Date: 06/09/2025  
Svc Req Setup: ALL BUSINESS PURPOSES Svc Req Pty Cd: T61578 Eff To Date: 01/01/220  
Svc Req Name: OFRAC GAS C Svc Req Status: ACTIVE

General Info Details **Contacts** Addresses Contact Uses Organizational Info System Agreement Error List Loc

Help

Employed-By	First Name	Middle Initial	Last Name	User Id	ID Status	Dept	Work Phone Nbr
OFRAC GAS C	JIM		GORDON	TSTGORDON	Enabled		649-555-1265
OFRAC GAS C	QUINTON		JONES	TSTQUINTON	Enabled		895-551-6938
OFRAC GAS C	THOMAS		SHELBY	TSTTSHELBY	Enabled		123-456-7891
OFRAC GAS C	ELLIOT		GORDON	TSTELLIOTG	Enabled		123-456-8952
OFRAC GAS C	PATRICK		GARCIA	TSTPATRICKC	Enabled		713-123-4567
OFRAC GAS C	JACOB		MACABEE	TST1298	Enabled		123-456-7895

### Edit Contact

Type: PERSON Dept:

First Name: JIM MI:  Last Name: GORDON [Associated Contacts](#)

Work Email: ELLIOT.GORDON@ENBRIDGE.COM Work Phone Nbr: 649-555-1265

Home Email:  Work Fax Nbr: 649-555-1265

Other Email:

#### Mailing Address

Svc Req Entity Name: OFRAC GAS COMPANY

Contact: JIM GORDON

\*Line 1: 915 N ELDRIDGE

\*Line 2:

\*Line 3:

\*City: HOUSTON

\*State: TX

\*Zip/Postal Cd: 77079

Country: USA

#### Delivery Address

Same as Mailing Address:

Svc Req Entity Name: OFRAC GAS COMPANY

Contact:

\*Line 1: 915 N ELDRIDGE

\*Line 2:

\*Line 3:

\*City: HOUSTON

\*State: TX

\*Zip/Postal Cd: 77079

Country: USA

A Default General Use Contact is required. Would you like to make this contact your Default General Use Contact for all Enbridge business units?  N  Y

Next OK Cancel

# Addresses

- Users can edit or add new physical addresses for their business.
- If a business has multiple addresses, designate which address is the default that will be used on documentation by flipping the check box to 'Y' or 'N'.

The screenshot displays the LINK System Customer Interface. The main page is titled "Service Requester Maintenance" and shows various fields for service request details, including "Svc Req Entity Name", "Svc Req No.", "Svc Req Setup", "Svc Req Name", "Svc Req Pty Cd", "Svc Req Status", "Eff From Date", and "Eff To Date". A navigation bar at the bottom of the main page includes tabs for "General Info", "Details", "Contacts", "Addresses", "Contact Uses", "Organizational Info", "System Agreement", "Error List", "Local Admin", and "System Access".

Overlaid on the main page is a "New / Edit Address: Form" modal. The modal contains a note: "Note: Addresses entered and maintained here are addresses for the company listed in the Svc Req field listed above. If an agent is used for the company in the Svc Req field listed above, then the AGENT ADDRESSES DO NOT GO HERE. If you have the necessary access for agent, please enter and maintain all agent addresses by first bringing up the Agent service requester, as the agent address 'belongs' to the agent, not the principal." Below the note are input fields for "Line 1", "Line 2", "Line 3", "City", "State", "Zip/Postal Cd", and "Country". At the bottom of the modal, there is a question: "A Default Address is required. Would you like to make this Address your Default Address with Enbridge?" with a dropdown menu set to "Y".

Line 2	Line 3	City	State	Zip/Postal Cd	Country	A
		HOUSTON	TX	77079	USA	10070



# Contact Uses

- LINK requires a contact be assigned for various business communication needs.
- Contact uses are business unit specific
- To assign a contact use, select the contact and hit the “Edit” button

**LINK System Customer Interface** | LINK Learning | Training | Tutorials | Contact Us | Logout | ENBRIDGE

SystemTest Build: 8.72.01 | Login: TSTGORDON01 | Service Requester Maintenance | 7/25/2024 | 8:25:56 AM CDT

Buttons: Clear, New, Edit, Submit

\*Svc Req Entity Name: OFRAC GAS COMPANY | Svc Req No: 1000029796 | Eff From Date: 06/09/2023  
Svc Req Setup: ALL BUSINESS PURPOSES | Svc Req Pty Cd: T61578 | Eff To Date: 01/01/2200  
Svc Req Name: OFRAC GAS C | Svc Req Status: ACTIVE

Navigation: General Info | Details | Contacts | Addresses | **Contact Uses** | Organizational Info | System Agreement | Error List | Local Admin | System Access

Buttons: Help | **Edit**

Contact: ELLIOT GORDON | Business Unit: | Use Type: | Default: |

Business Unit	Contact	Employed-By	Default	Contact ID
	ELLIOT GORDON Id:1015048			
	JACOB MACABEE Id:1015040			
	JIM GORDON Id:1014647			
	PATRICK GARCIA Id:1014903			
	QUINTON JONES Id:1014652			
	THOMAS SHELBY Id:1015051			
	ELLIOT GORDON			

# Contact Uses

- A popup will appear that will allow you to assign various contact uses for each business unit
  - Users can also assign the contact use for “all” and it will default the contact use to all business units
- The “General Use” option automatically makes the selected user the default for all contact uses

Form title: New / Edit Contact Uses: Form

Contact: ELLIOT GORDON

Use Type	ALL	AGT	BGS	BIG	BSP	EHP	ETNG	GB	GPL	MBHP	MCGP
GENERAL USE	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
CONTRACT											
NOMINATION											
MEASUREMENT											
GAS ACCOUNTING INVOICING											
CONFIRMATION											
STORAGE PLAN											
MAIL / DELIVER INVOICE TO											
CRITICAL											
PLANT ACCOUNTING INVOICING											
BUSINESS UNIT REMITTANCE CONTACT											
FORCE MAJEURE											

Note: Select the contact from the drop down that needs to be maintained. Now use the grid to select how the contact will be used and to which business unit this contact will be applied by selecting yes or default. A 'yes' indicates the user will be used for that particular use type. 'Default' comes into play if two or more people have the same use type for a service requester - the person marked as the default contact will be contacted first. Selecting 'Yes' or 'Default' under the 'All' column will apply the Yes or Default contact uses setting to all Enbridge business units.

Row 8 of 13

OK Cancel

Set 'General Use' for all Business Units

Form title: New / Edit Contact Uses: Form

Contact: ELLIOT GORDON

Use Type	ALL	AGT	BGS	BIG	BSP	EHP	ETNG	GB	GPL	MBHP	MCGP
GENERAL USE											
CONTRACT		YES								YES	
NOMINATION											
MEASUREMENT				YES							
GAS ACCOUNTING INVOICING											
CONFIRMATION											
STORAGE PLAN											
MAIL / DELIVER INVOICE TO	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
CRITICAL											
PLANT ACCOUNTING INVOICING											
BUSINESS UNIT REMITTANCE CONTACT											
FORCE MAJEURE											

Note: Select the contact from the drop down that needs to be maintained. Now use the grid to select how the contact will be used and to which business unit this contact will be applied by selecting yes or default. A 'yes' indicates the user will be used for that particular use type. 'Default' comes into play if two or more people have the same use type for a service requester - the person marked as the default contact will be contacted first. Selecting 'Yes' or 'Default' under the 'All' column will apply the Yes or Default contact uses setting to all Enbridge business units.

Row 9 of 13

OK Cancel

Customize contact use assignments

# Organizational Information

- Users can edit or add new parent companies or company shareholders (5% or more)

**LINK System Customer Interface** LINK Learning Training Tutorials Contact Us Logout

SystemTest Build: 8.72.01 Login: TSTGORDON01 Service Requester Maintenance 7/25/2024 8:41:58 AM CDT

\*Svc Req Entity Name: OFRAC GAS COMPANY Svc Req No: 1000029796 Eff From Date: 06/09/2023  
Svc Req Setup: ALL BUSINESS PURPOSES Svc Req Pty Cd: T61578 Eff To Date: 01/01/2200  
Svc Req Name: OFRAC GAS C Svc Req Status: ACTIVE

[General Info](#) [Details](#) [Contacts](#) [Addresses](#) [Contact Uses](#) [Organizational Info](#) [System Agreement](#) [Error List](#) [Local Admin](#) [System Access](#)

[Help](#) **Ultimate Parent Company's Information**

If your company is a multi-tiered company and have another Entity as the Ultimate Parent, please add Parent Company's Information. Ultimate Parent means a company that owns no less than 51% equity either directly or indirectly in the parent and Affiliates

Ultimate Parent Company's Legal Entity Name: OFRAC GAS COMPANY  
Ultimate Parent Company Public/Private:

Address Line 1: 915 N ELDRIDGE Country Cd: USA-United States  
Address Line 2: State Name: TX  
City: HOUSTON Zip/Postal Cd: 77079

**Company's Information**

Company's Legal Name: OFRAC GAS COMPANY  
Public/Private: PUBLIC  
Address: 915 N ELDRIDGE, HOUSTON, TX 77079 USA  
Primary Contact:   
Phone Number:   
Email Addr:   
Title:   
Nationality:

**Company Shareholders**

If public, please list beneficial holders who directly or indirectly hold 5% or more of your equity securities. If private, please list the top three direct or indirect beneficial holders of your equity securities

Type	Company Shareholder For	Percent Owned	First Name	Middle Init	Last Name	Nationality	Corporation
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# System Agreements



- System Agreements are required to be signed and filed by Local Security Administrators (LSAs) prior to accessing a business unit
- Users can toggle between agreements that have been “approved” or “pending”
- For more details on how to execute a System Agreement, see our tutorial titled “System Agreement Execution”

**LINK System Customer Interface** LINK Learning Training Tutorials Contact Us Logout

SystemTest Build: 8.72.01 Login: TSTGORDON01 Service Requester Maintenance 7/25/2024 9:04:33 AM CDT

\*Svc Req Entity Name: OFRAC GAS COMPANY      Svc Req No: 1000029796      Eff From Date: 06/09/2023  
 Svc Req Setup: ALL BUSINESS PURPOSES      Svc Req Pty Cd: T61578      Eff To Date: 01/01/2200  
 Svc Req Name: OFRAC GAS C      Svc Req Status: ACTIVE

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     Status:  Approved       Pending       Show Historical     

Business Units Covered	Form Status	Signature Name	Requester Title	Requester User ID	Requester User Name	Request TS	Mktl Appr St	Int Appr St
AGT, BGS, BSP, EHP, ETNG, MBHP, SG	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
GB	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
GPL	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
MCGP	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
<b>MNCA</b>	<b>NOT EXECUTED</b>	<b>JIM GORDON</b>		<b>TSTGORDON0</b>	<b>JIM GORDON</b>	<b>01/01/0001 00:00:00.000</b>		
MNUS	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
MR	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
NPC	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
NXCA	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
NXUS	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
SESH	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
SR	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
STT	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
VCP	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		
WRGS	NOT EXECUTED	JIM GORDON		TSTGORDON0	JIM GORDON	01/01/0001 00:00:00.000		

# Local Admin

- The Local Admin tab will show a list of all Local Security Administrators (LSAs).
  - LSAs are designated employees at a customer company that acts as an administrative authority for their employer
  - Responsibilities include:
    - Creating and disabling LINK IDs
    - Adding and updating access rights to users
    - Creating, approving, and renewing agency agreements
    - Creating affiliation agreements
    - EDI setup
- For details on how to become an LSA see our tutorial titled “How to become a Local Security Administrator”

The screenshot shows the 'Service Requester Maintenance' interface. At the top, it displays 'SystemTest Build: 8.72.01' and 'Login: TSTGORDON01'. The main area contains several input fields for service request details, such as 'Svc Req Entity Name' (OFRAC GAS COMPANY), 'Svc Req No.' (1000029796), and 'Svc Req Name' (OFRAC GAS C). Below these fields is a navigation bar with tabs: General Info, Details, Contacts, Addresses, Contact Uses, Organizational Info, System Agreement, Error List, Local Admin, and System Access. The 'Local Admin' tab is currently selected. A table below the tabs lists service requesters with the following data:

Svc Req Name	User Id	Name On Id	Signature Name	Form Status	Effective From Date	Effective Thru Date	Approver	Approval TS	Requester	
OFRAC GAS C	TSTPATRICKOGC	PATRICK GARCIA	PATRICK GARCIA	APPROVED	09/18/2023	01/01/2200	GARCIAP2	2023-09-18-09.52.04.873000	PATRICK GARCIA	2023-09-18
OFRAC GAS C	TSTGORDON01	JIM GORDON	ELLIOT GORDON	APPROVED	06/09/2023	01/01/2200	GORDONE1	2023-06-09-11.30.41.527000	JIM GORDON	2023-06-09
OFRAC GAS C	TSTELLIOTG	ELLIOT GORDON	ELLIOT GORDON	APPROVED	07/23/2024	01/01/2200	GORDONE1	2024-07-23-08.02.04.392000	ELLIOT GORDON	2024-07-22

# System Access

- The system access screen will show a list of business units that your entity currently has access to, and if the business unit has contracts

**LINK System Customer Interface** LINK Learning Training Tutorials Contact Us Logout

SystemTest Build: 8.72.01 Login: TSTGORDON01 Service Requester Maintenance 7/25/2024 9:08:22 AM CDT

\*Svc Req Entity Name: OFRAC GAS COMPANY      Svc Req No: 1000029796      Eff From Date: 06/09/2023  
 Svc Req Setup: ALL BUSINESS PURPOSES      Svc Req Pty Cd: T61578      Eff To Date: 01/01/2200  
 Svc Req Name: OFRAC GAS C      Svc Req Status: ACTIVE

[General Info](#)
[Details](#)
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[Organizational Info](#)
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[Help](#)

Business Unit	LINK Online System Agreement	LINK Paper System Agreement	Transportation Or Storage Contracts	Access Allowed	Re-execution Needed
AGT	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	YES	<input type="checkbox"/>
BGS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	YES	<input type="checkbox"/>
BIG	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	YES	<input type="checkbox"/>
BSP	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	YES	<input type="checkbox"/>
EHP	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	YES	<input type="checkbox"/>
ETNG	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	YES	<input type="checkbox"/>
GB	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
GPL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
MBHP	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	YES	<input type="checkbox"/>
MCGP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>
MNCA	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>

# Questions?

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Email [link-help@enbridge.com](mailto:link-help@enbridge.com) or call [1-800-827-5465](tel:1-800-827-5465) for LINK® System application support

